



Customer Complaint Form

More Than Trading

Pacific Union (Seychelles) Limited

Email: info@puprime.com

Web: www.puprime.com

Address: Office 102, House of Francis, Ile Du Port, Mahe, Seychelles

Customer Complaint Form

Please fill in your details & form below

Name of Client:	
Client Email Address:	
Trading Account Number:	
Client Telephone Number:	
Date of the Complaint:	

Nature of Complaint:

(Please state full details below and attach relevant documents)

Complaint received by:

.....

Initial response to client (24h):

.....

Informed client of initial action taken: YES / NO

Final response:

.....

Final response sent to client: YES / NO

File handed to C.O: YES / NO

Signature of C.O:.....

Please send the completed form to: compliance@puprime.com