

Customer Complaint Form

Pacific Union Limited

More Than Trading

✉ Email: info@puprime.com

🌐 Web: www.puprime.com

📍 Address: Suite C, Orion Mall, Palm Street, Victoria, Mahe, Seychelles

Customer Complaint Form

Please fill in your details & form below

Name of Client: _____

Client Email Address: _____

Trading Account Number: _____

Client Telephone Number: _____

Date of the Complaint: _____

Nature of Complaint:

(Please state full details below and attach relevant documents)

Complaint received by:

.....

Initial response to client (24h):

.....

Informed client of initial action taken: YES / NO

Final response:

.....

Final response sent to client: YES / NO

File handed to C.O: YES / NO

Signature of C.O:.....

Please send the completed form to: compliance@puprime.com